MEDIA RELEASE
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**Peace of Mind on Holidays with NRMA Parks and Resorts Booking Promise**

As New South Wales and Victoria embark on roadmaps out of lockdown, NRMA Parks and Resorts has taken the lead in the holiday park industry with a new flexible booking policy. Offering certainty and reassurance to holidaymakers, the NRMA Booking Promise offers a free change of booking dates or destination, holiday credits or a full refund for guests whose plans are impacted by the Covid-19 pandemic.

With travel restrictions still changing across the country, the flexible bookings policy is designed to offer guests peace of mind and the confidence to go ahead and book a great getaway with the ones who matter most. There are no fees and no hidden surprises.

The NRMA Booking Promise is available right across the portfolio of 37 holiday parks across Australia’s eastern states.

NRMA Parks and Resorts CEO Paul Davies said holidaymakers can rest easy knowing they can get a refund or change their holiday dates if plans are impacted by COVID-19.

“We know that Aussies are keen to get back on the road, have some fun outdoor adventures and spend time with their families and friends, and at NRMA we are happy to help make those holidays happen,” Mr Davies said.

“At NRMA we understand the past 18 months has been difficult and uncertain for our guests and our members planning their holidays, and many have also spent time in lockdown and apart from their loved ones in different LGAs or states,” he said.

“The NRMA Booking Promise is a safe and trustworthy way forward, making it easy to plan a get-together and book a well-deserved holiday.

“As we’re all looking forward to good times ahead, now is the perfect time to make plans for summer and book with confidence at NRMA knowing there’s no need to worry.”

**About NRMA Parks and Resorts**: One of the most trusted brands in Australia, NRMA’s 37 holiday parks and resorts are located in some of the country’s most incredible natural destinations spanning Queensland, New South Wales, Victoria, South Australia and Tasmania and each offering unforgettable experiences for guests. Many of the parks also welcome pets, making family holidays even easier, and all have recently introduced flexible booking conditions and [COVID-19 operational measures](https://www.nrmaparksandresorts.com.au/novel-coronavirus-covid-19-information/how-we-are-keeping-you-safe) to ensure the health and safety of guests.

For more information and bookings call 1800 766 133 or visit [www.nrmaparksandresorts.com.au](http://www.nrmaparksandresorts.com.au)

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